



## **Wood Mackenzie Speak Up Policy List of Phone Numbers**

August 2023

## Wood Mackenzie Speak Up Program – List of Phone Numbers

This list of phone numbers for Wood Mackenzie’s Speak Up Program and Policy applies to Wood Mackenzie Ltd and all of its affiliates and subsidiaries (hereinafter collectively called “Wood Mackenzie”).

The Speak Up lines are maintained and operated by a leading company independent of Wood Mackenzie, allowing employees and third parties to safely report alleged misconduct relating to Wood Mackenzie. If an individual is aware of unlawful conduct (such as human trafficking or modern slavery) or potential improprieties (such as manipulation of financial books and records, benefits fraud, or theft of company assets), they can safely raise their concerns.

Use the below list(s) to call and report a concern over the phone or submit a web-based report here <https://speakup.woodmac.com>

If your country is not listed, reporting by phone is not available for that country. Please use the online reporting option.

### Key numbers relevant to Wood Mackenzie office locations

| Country                 | Carrier   | Number           | Translated Greeting          |
|-------------------------|---|------------------|------------------------------|
| Argentina               | All Carriers  | 0800-333-0095    | Spanish, English             |
| Australia               | All Carriers  | 1 800 763 983    | English                      |
| Austria                 | All Carriers  | 800 281119       | German, English              |
| Brazil                  | All Carriers  | 0 800 892 2299   | Portuguese, English          |
| Brazil (Rio de Janeiro) | All Carriers  | 21 2018-1111     | Portuguese, English          |
| Canada                  | All Carriers  | 1-800-235-6302   | French Canadian, English     |
| China                   | All Carriers  | 400 120 3062     | Mandarin, Cantonese, English |
| Czech Republic          | All Carriers  | 800 701 383      | Czech, English               |
| Denmark                 | All Carriers  | 8082 0058        | Danish, English              |
| Germany                 | All Carriers  | 0800 181 2396    | German, English              |
| India                   | VSNL  | 000 800 100 3428 | Hindi, English               |
| India                   | Must have international permissions. All mobiles except TTSL (Prepaid) and Etisalat | 000 800 100 4175 | Hindi, English               |
| India (Kolkata)         | Local - All Carriers  | 337-1279005      | Hindi, English               |
| Indonesia               | All Carriers  | 0800 1503216     | Indonesian, English          |

| Country  | Carrier                         | Number            | Translated Greeting      |
|--|---------------------------------|-------------------|--------------------------|
| Ireland  | All Carriers                    | 1800 904 177      | English                  |
| Japan  | All Carriers                    | 0800-170-5621     | Japanese, English        |
| Japan  | All Carriers                    | 001 800 1777 9999 |                          |
| Kazakhstan   | Not available for mobile phones | 8 800 333 3511    | Kazakh, Russian, English |
| Malaysia   | All Carriers                    | 1548770383        | Malaysian, English       |
| Mexico   | All Carriers                    | 800 681 6945      | Spanish, English         |
| Netherlands  | All Carriers                    | 0-800-022-0441    | Dutch, English           |
| Singapore  | Starhub/Singtel and M1 Networks | 800-852-3912      | English, Mandarin, Tamil |
| Korea, Republic of (South Korea)                                     | All Carriers                    | 080 880 0476      | Korean, English          |
| Spain  | All Carriers                    | 900 905460        | Spanish, English         |
| United Arab Emirates   | All Carriers                    | 8000 3570 3169    | English, Arabic          |
| United Kingdom (includes England, Scotland, Northern Ireland, Wales) | All Carriers                    | 0 808 189 1053    | English                  |
| United States (includes US Virgin Islands, Puerto Rico, Guam)        | All Carriers                    | 1-800-461-9330    | English, Spanish         |

## Full List by Country

| Country                 | Carrier                         | Number             | Translated Greeting            |
|-------------------------|---------------------------------|--------------------|--------------------------------|
| Albania                 | All carriers                    | 4 454 1957         | Albanian, English              |
| Andorra                 | All Carriers                    | 00 800 1777 9999   |                                |
| Angola (Luanda)         | All Carriers                    | 226434276          | Portuguese, English            |
| Antigua                 | All Carriers                    | 1-855-385-4107     | English                        |
| Argentina               | All Carriers                    | 0800-333-0095      | Spanish, English               |
| Australia               | All Carriers                    | 1 800 763 983      | English                        |
| Austria                 | All Carriers                    | 800 281119         | German, English                |
| Bahamas                 | All Carriers                    | 1-855-271-0889     | English                        |
| Bahrain                 | All Carriers                    | 800 06 488         | Arabic, English                |
| Bangladesh              | All Carriers                    | (0) 9610 998400    | Bengali, English               |
| Barbados                | All Carriers                    | 1-855-203-6928     | English                        |
| Belarus                 | All Carriers                    | 8 820 0011 0404    | Russian, English               |
| Belgium                 | All Carriers                    | 0800 260 39        | Dutch, French, German, English |
| Belize                  | Mobile Access: BTL Network      | 1 800 017 6274     | English                        |
| Benin (Parakou)         | All Carriers                    | 61012482           | French, English                |
| Bermuda                 | All Carriers                    | 1-855-579-9534     | English                        |
| Bolivia                 | All Carriers                    | 800 104 008        | Spanish, English,              |
| Bosnia & Herzegovina    | All Carriers                    | 080-083-038        | Bosnian, English               |
| Botswana                | Botswana Telecom fixed network  | 00269 800 3002 116 | English                        |
| Brazil                  | All Carriers                    | 0 800 892 2299     | Portuguese, English            |
| Brazil (Rio de Janeiro) | All Carriers                    | 21 2018-1111       | Portuguese, English            |
| Brunei                  | Not available for mobile phones | 801 4144           | Malay, English                 |
| Bulgaria                | All Carriers                    | 0800 46038         | Bulgarian, English,            |
| Burkina Faso            | All Carriers                    | 25300026           | French, English                |
| Cambodia (Phnom Penh)   | All Carriers                    | 23962515           | Khmer, English,                |
| Canada                  | All Carriers                    | 1-800-235-6302     | French Canadian, English       |
| Cayman Islands          | All Carriers                    | 1-855-475-9296     | English                        |
| Chile                   | All Carriers                    | 800-914-012        | Spanish, English               |
| China                   | All Carriers                    | 400 120 3062       | Mandarin, Cantonese, English   |
| Colombia                | All Carriers                    | 01-800-5189703     | Spanish, English               |
| Colombia (Bogota)       | All Carriers                    | 6013816523         | Spanish, English               |
| Costa Rica              | All Carriers                    | 4000-3876          | Spanish, English               |
| Croatia                 | All Carriers                    | 0800 806 520       | Croatian, English              |
| Curacao                 | All Carriers                    | 9 7889979          | English, Dutch,                |
| Cyprus                  | All Carriers                    | 8009 4544          | Greek, Turkish, English        |

| Country                    | Carrier   | Number                              | Translated Greeting          |
|----------------------------|---|-------------------------------------|------------------------------|
| Czech Republic             | All Carriers  | 800 701 383                         | Czech, English               |
| Denmark                    | All Carriers  | 8082 0058                           | Danish, English              |
| Dominican Republic         | All Carriers  | 1-829-200-1123                      | Spanish, English             |
| Ecuador                    | CNT, Claro and Movistar   | 1 800 000 138                       | Spanish, English             |
| Egypt                      | All Carriers  | 0800 000 0413                       | Arabic, English              |
| El Salvador (San Salvador) | All Carriers  | 2113-3417                           | Spanish, English             |
| Estonia                    | All Carriers  | 800 0100 431                        | Estonian, English            |
| Ethiopia                   | All Carriers  | 800-86-1917                         | Amharic, English             |
| Finland                    | All Carriers  | 0800 07 635                         | Finnish, Swedish, English    |
| France                     | All Carriers  | 0805 080339                         | French, English              |
| Georgia                    | All Carriers  | 706 777493                          | Georgian, English            |
| Germany                    | All Carriers  | 0800 181 2396                       | German, English              |
| Ghana                      | All Carriers  | 24 2426201                          | English, Akan                |
| Greece                     | OTE   | 00800 1809 202 5606                 | Greek                        |
| Greece (Athens)            | All Carriers  | 21-1198-2708                        | Greek, English               |
| Grenada                    | All Carriers  | 1-855-304-7847                      | English                      |
| Guam                       | All Carriers  | <b>833 444 0484</b>                 | English                      |
| Guatemala (Guatemala City) | All Carriers  | 2378-4832                           | Spanish, English             |
| Honduras                   | Hondutel (fixed), Tigo (mobile)   | 800-2791-9500                       | Spanish, English             |
| Hong Kong                  | All Carriers  | 800 906 069                         | Mandarin, Cantonese, English |
| Hungary                    | All Carriers  | 212111440                           | Hungarian, English           |
| Iceland                    | All Carriers  | 800-4256                            | Icelandic, English           |
| India                      | VSNL  | 000 800 100 3428                    | Hindi, English               |
| India                      | Must have international permissions. All mobiles except TTSL (Prepaid) and Etisalat | 000 800 100 4175                    | Hindi, English               |
| India (Kolkata)            | Local - All Carriers  | 337-1279005                         | Hindi, English               |
| Indonesia                  | All Carriers  | 0800 1503216                        | Indonesian, English          |
| Ireland                    | All Carriers  | 1800 904 177                        | English                      |
| Israel                     | All Carriers  | 1 809 477254                        | Hebrew, English              |
| Israel (Jerusalem)         | All Carriers  | 2-375-2169                          | Hebrew, English              |
| Italy                      | All Carriers  | 800 727 406                         | Italian, English             |
| Ivory Coast                | All Carriers  | 0566770939<br><b>1 855 271 0889</b> | French, English              |
| Jamaica                    | All Carriers  | 1-876-633-1693                      | English                      |
| Japan                      | All Carriers  | 0800-170-5621                       | Japanese, English            |

| Country                          | Carrier   | Number                             | Translated Greeting           |
|----------------------------------|---|------------------------------------|-------------------------------|
| Japan                            | All Carriers  | 001 800 1777 9999                  |                               |
| Jordan                           | All Carriers  | 0800 22656                         | Arabic, English               |
| Kazakhstan                       | Not available for mobile phones                                   | 8 800 333 3511                     | Kazakh, Russian, English      |
| Kenya                            | All Carriers  | 0800 221312                        | English, Swahili              |
| Kenya (Nairobi)                  | All Carriers  | 20 3892291                         | English, Swahili              |
| Korea, Republic of (South Korea) | All Carriers  | 080 880 0476                       | Korean, English               |
| Kosovo – Pristina                | All Carriers  | 38-403-005                         | Serbian, English, Albanian    |
| Kuwait                           | All Carriers  | 227-9501                           | Arabic, English,              |
| Kyrgyzstan                       | Not available for mobile phones                                   | 00 800 13337 289                   | Kyrgyz                        |
| Laos (via Singapore)             | All Carriers  | +65 3158-9628                      | English, Lao                  |
| Latvia                           | All Carriers  | 8000 4721                          | Latvian, English              |
| Lebanon *Number is 2-step        | Not available for mobile phones                                   | 01 426 801 then 855-8659-450       | English, Arabic               |
| Lithuania                        | All Carriers  | 8 800 30451                        | Lithuanian, English           |
| Luxembourg                       | All Carriers  | 800-27-311                         | French, German, English       |
| Macau                            | All Carriers  | 6825-8516                          | Portuguese, Mandarin, English |
| Macedonia                        | All Carriers  | 0800 93894                         | Macedonian                    |
| Malawi                           | All Carriers  | 800 026 9819                       | English                       |
| Malaysia                         | All Carriers  | 1548770383                         | Malaysian, English            |
| Mali                             | All Carriers  | 449 60005                          | French, English               |
| Malta                            | Mobile accessible from Malta Telecom(GO) & Vodafone networks only | <b>8006 2783</b>                   | Maltese                       |
| Mauritius                        | All Carriers  | 802 049 0005                       | English                       |
| Mexico                           | All Carriers  | 800 681 6945                       | Spanish, English              |
| Moldova                          | All Carriers  | 0800 69006                         | Romanian, English             |
| Monaco                           | No mobile phones  | 80094461                           | French, English               |
| Montenegro (Podgorica)           | All Carriers  | 38220405847                        | Montenegrin, English          |
| Morocco (Casablanca)             | All Carriers  | 5204 85014                         | Arabic, English, French       |
| Mozambique                       | All Carriers  | 29 000 000                         | Portuguese, English           |
| Myanmar (Yangon)                 | All Carriers<br>Available from MPT landlines and mobiles only     | 1 239 0053<br><b>0800 800 8023</b> | Burmese, English              |
| Namibia (Windhoek)               | All Carriers  | 833300079                          | English                       |
| Nepal                            | Nepal Telecom Fixed & Mobile access only                          | 1 800 001 0106                     | Nepali, English               |
| Netherlands                      | All Carriers  | 0-800-022-0441                     | Dutch, English                |

| Country                      | Carrier  | Number                        | Translated Greeting       |
|------------------------------|--|-------------------------------|---------------------------|
| New Zealand                  | All Carriers   | 0800-002-341                  | English                   |
| Nicaragua (Managua)          | Claro and Movistar<br>Claro fixed and mobile networks only | 2248-2265<br>001 800 220 1152 | Spanish, English          |
| Nigeria                      | Nigeria Airtel Network fixed and mobile phones             | 070 80601844                  | English                   |
| Nigeria                      | All Carriers   | 1 227 8917                    | English                   |
| Norway                       | All Carriers   | 800 62 492                    | Norwegian, English        |
| Oman                         | Omantel fixed and mobile Networks                          | 800 74295                     | Arabic, English           |
| Pakistan (Islamabad)         | All Carriers   | 51 8108900                    | English, Urdu             |
| Panama                       | All Carriers   | 800 2066                      | Spanish, English          |
| Papua New Guinea             | Landlines only   | 000861204                     | English                   |
| Paraguay                     | Not available for mobile phones                            | 009 800 542 0162              | Spanish, English          |
| Paraguay                     | All Carriers   | +595 21 728 9731              | Spanish, English          |
| Peru                         | All Carriers   | 0800 78323                    | Spanish, English          |
| Philippines (Manila)         | All Carriers   | 2 86263049                    | Tagalog, English          |
| Poland                       | Polish Telecom   | 00-800-111-3819               | Polish, English           |
| Poland                       | All Carriers   | 00-800-141-0213               | Polish, English           |
| Portugal                     | All Carriers   | 800 180 367                   | Portuguese, English       |
| Puerto Rico                  | All Carriers   | 1 787 919 0326                | Spanish, English          |
| Qatar                        | Q-tel fixed phones   | 00800 100 801                 | Arabic, English           |
| Democratic Republic of Congo | All Carriers   | 064000036                     | English, French           |
| Romania                      | All Carriers   | 0-800-360-228                 | Romanian, English         |
| Russia                       | All Carriers   | 8-800-100-9615                | Russian, English          |
| Saudi Arabia                 | STC Network phones ONLY                                    | 800 814 0282                  | English, Arabic           |
| Saudi Arabia                 | Etihad Atheeb, Mobily and Zain networks, not STC Network   | 800 850 0510                  | English, Arabic           |
| Serbia                       | All Carriers   | 0 800 190 167                 | Serbian, English          |
| Singapore                    | Starhub/Singtel and M1 Networks                            | 800-852-3912                  | English, Mandarin, Tamil  |
| Slovakia                     | All Carriers   | 0 800 002 487                 | Slovak, Czech, English    |
| Slovenia                     | All Carriers   | 0 804 88853                   | Slovenian, English        |
| South Africa                 | All Carriers   | 080 098 3612                  | English                   |
| Spain                        | All Carriers   | 900 905460                    | Spanish, English          |
| Sri Lanka                    | All Carriers   | 247 2494                      | English                   |
| St. Lucia                    | All Carriers   | 1-844-236-5175                | English                   |
| Sudan                        | Zain, MTN, Sudani-Sudatel                                  | 15 655 9802                   | Arabic, English, Tigrinya |
| Sweden                       | All Carriers   | 020 889 823                   | Swedish, English          |
| Switzerland                  | All Carriers   | 0800 838 835                  | French, German, Italian,  |

| Country   | Carrier  | Number                             | Translated Greeting                                      |
|---|--|------------------------------------|--|
|   |  |                                    | English  |
| Taiwan  | All Carriers   | 00801 14 7064                      | Mandarin, English  |
| Tanzania  | Airtel Network fixed and mobile phones                         | 0800 780 005                       | Swahili, English   |
| Thailand  | All Carriers   | 1 800 012 657                      | English, Thai,   |
| Thailand (Bangkok)  | All Carriers   | 2105 6161                          | English, Thai,   |
| Trinidad and Tobago   | All Carriers   | 1-868-224-5814                     | English  |
| Tunisia   | All Carriers   | 31399185                           | Arabic, English, French                                  |
| Turkey  | All Carriers   | 00-800-113-0803<br>90 850 390 2109 | Turkish, English   |
| Uganda  | Local – depends on mobile network                              | 206 300115                         | English, Swahili   |
| Uganda  | All Carriers   | 0800 113213                        | English, Swahili   |
| Ukraine   | All Carriers   | 0 800 501134                       | Ukrainian, English                                       |
| United Arab Emirates  | All Carriers   | 8000 3570 3169                     | English, Arabic  |
| United Kingdom (includes England, Scotland, Northern Ireland, Wales)  | All Carriers   | 0 808 189 1053                     | English  |
| United States (includes US Virgin Islands, Puerto Rico, Guam)   | All Carriers   | 1-800-461-9330                     | English, Spanish   |
| Uruguay   | Fixed phones may access this number, except from Claro Network | 000 401 912 22                     | Spanish, English,  |
| Uzbekistan  | Not available for mobile phones                                | 00 800 120 1246                    | Uzbek, English   |
| Venezuela   | All Carriers   | 0800 102 9423                      | Spanish, English   |
| Venezuela (Caracas)   | All Carriers   | 212 720 2174                       | Spanish, English   |
| Vietnam   | Viettel  | 122 80 390                         | Vietnamese, English                                      |
| Vietnam (Ho Chi Minh)   | All Carriers   | 2844581407                         | Vietnamese, English                                      |
| Zimbabwe  |  | 263 24 2799929                     |  |
| Note: For countries not listed here, use the following number. Operator assistance may be required and charges may apply. | All Carriers   | +1 720 514 4400                    | English, Spanish, Mandarin, French, Arabic, German, Urdu |